

Articles :: How-to Guide for Outlook Email Setup (or other POP3 capable program)

This Article applies to ButterJAM.net Hosting Accounts. If you do not know which hosting account you have please contact us at Support@ButterJAM.net.

Below is a screenshot of the basic settings that are needed to configure your local email program to send and receive email for your ButterJAM account.

Basic Settings:

E-mail Accounts

Internet E-mail Settings (POP3)
Each of these settings are required to get your e-mail account working.

User Information	Server Information
Your Name: <input type="text" value="test1"/>	Incoming mail server (POP3): <input type="text" value="mail.mydomain.com"/>
E-mail Address: <input type="text" value="test1@mydomain.com"/>	Outgoing mail server (SMTP): <input type="text" value="mail.mydomain.com"/>
Logon Information	Test Settings
User Name: <input type="text" value="test1@mydomain.com"/>	After filling out the information on this screen, we recommend you test your account by clicking the button below. (Requires network connection)
Password: <input type="password" value="*****"/>	
<input checked="" type="checkbox"/> Remember password	<input type="button" value="Test Account Settings ..."/>
<input type="checkbox"/> Log on using Secure Password Authentication (SPA)	<input type="button" value="More Settings ..."/>

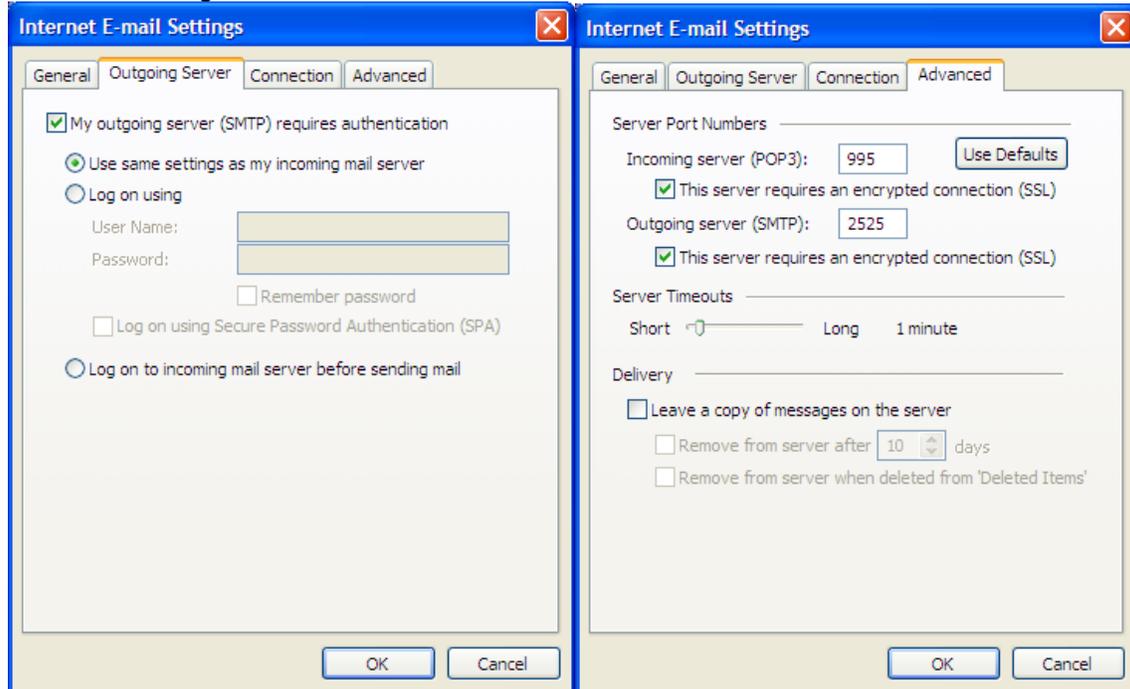
< Back Next > Cancel

Substitute "mydomain.com" with your own domain name. Substitute "test1" with your email name. Note that your user name is usually your entire email address. Your email program may have a different interface but should have similar available settings and options.

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Below are additional settings that are important to be able to send and receive email from your ButterJAM account.

Additional Settings:

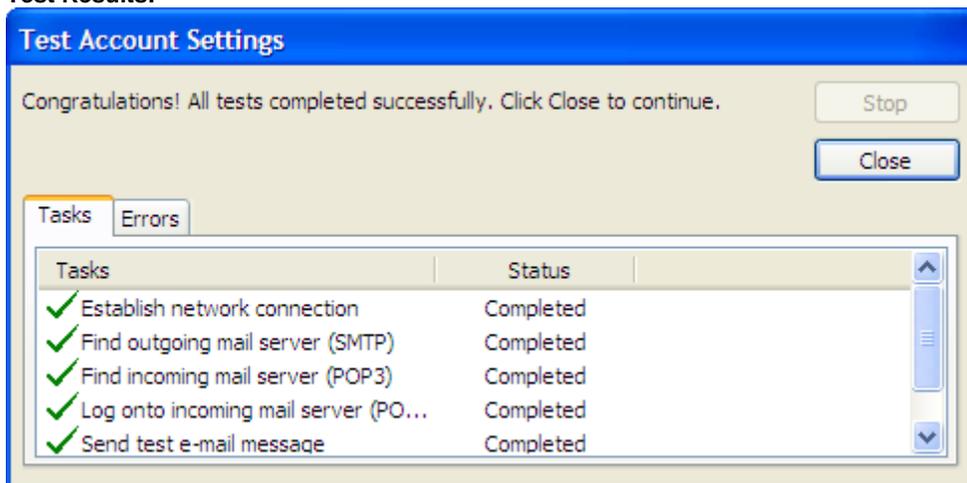


Note that the outgoing server (SMTP) port needs to be specified to be 2525. If your Outlook email client or other email program allows you to "leave a copy of messages on the server," please make sure you have your email client remove the downloaded emails after a short amount of time (such as 10 days). Failure to do so may cause your account to inadvertently reach your allotted disk space quota.

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If your email client has the option to test the account, do so. Otherwise, simply send and receive a few emails from your newly setup account to test it.

Test Results:



Your email client may raise a similar warning about the security certificate as shown below. Simply click "Yes" or "Trust the server" to continue. This warning is typical and expected.

Warning:



Please feel free to contact us at Support@ButterJAM.net if you still require assistance in setting up your particular email account after using this guide.